

NiceLabel 2017 Installation Guide

Rev-1702 ©NiceLabel 2017.

www.nicelabel.com

1 Contents

1 Contents 2 System Requirements	
2.1 NiceLabel 2017	4
2.2 Additional Requirements for NiceLabel Control Center and NiceLabel PowerForms Web Components	
3 Setup Procedure	5
3.1 Introductory Setup Steps	5
3.2 Setup without License Key – Free Trial	7
3.3 Setup with License Key Or Hardware Key	10
3.4 Post-trial Options	14
3.5 Version Update	15
3.6 Enforcing Configuration Options	17
4 NiceLabel 2017 Licensing	18
4.1 License Activation	18
4.1.1 License Activation Dialog	18
4.1.2 Offline Activation	19
4.2 License Upgrade	22
4.2.1 Upgrade Types	23
4.2.2 Product Edition Upgrade	23
4.2.3 Upgraded Number of Printers	23
4.2.4 Offline Upgrade	24
5 Installation of Printer Drivers	27
5.1 Printer Driver Installation Using PrnInst	27
5.2 Printer Driver Installation using Windows Installer	31
5.2.1 Plug-and-Play Driver Setup	31
5.2.2 Printer Driver Available on Windows Update Site	32
5.2.3 Printer Driver Unavailable on Windows Update Site – Manual Printer Driver Installation	32
6 Deactivating Software	34
6.1 License Deactivation Procedure	34
6.2 Moving the Software License to Another Computer	35

7 O	nline Support	37
	6.2.2 Moving Software Activation	35
	6.2.1 Moving Hardware Activation	35

2 System Requirements

2.1 NiceLabel 2017

- CPU: Intel or compatible x86 family processor
- Memory: 2 GB or more RAM
- Hard drive: 1 GB of available disk space
- 32-bit or 64-bit Windows operating systems: Windows Server 2008 R2, Windows 7, Windows 8, Windows 8.1, Windows Server 2012, Windows Server 2012 R2, Windows 10, Windows Server 2016 (Windows Server Core and Windows Nano Server are not supported)
- At least one printer driver installed on the computer
- Microsoft .NET Framework Version 4.5
- Display: 1366×768 or higher resolution monitor

2.2 Additional Requirements For NiceLabel Control Center And NiceLabel PowerForms Web Components

- Database Server: Microsoft SQL Server 2005, Microsoft SQL Server 2008, Microsoft SQL Server 2012, Microsoft SQL Server 2014, Microsoft SQL Server 2016 (Express Edition of products listed above are also supported)
- IIS 7 or later
- Recommended browsers: Internet Explorer 9+, Google Chrome (latest), Mozilla Firefox (latest)
- Enabled JavaScript in web browser
- Installed at least one printer driver. The label preview functionality requires at least one printer driver to be installed on the Control Center server.
- Enabled TLS 1.0 protocol in Windows. By default, this protocol is enabled in Windows operating system. If you have it disabled, make sure to re-enable it during the installation.

3 Setup Procedure

TIP: Information in this section is valid for the following NiceLabel 2017 modules: Designer Express, Designer Pro, Designer PowerForms, and Automation.

Use the setup wizard to install NiceLabel 2017 labeling software on your computer. NiceLabel 2017 can be installed as a fully functional software using a purchased license key, or as a free trial version. Trial version allows unlimited use of any product included in the installation package for 30 days.

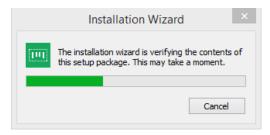
To install the software, complete the steps that are described in the below listed sections:

- Introductory Setup Steps
- Setup without License Key Free Trial
- Post-trial Options
- Setup with License Key Or Hardware Key

3.1 Introductory Setup Steps

Complete these steps to install NiceLabel 2017 on your computer.

 Download the software package or insert the DVD into your DVD drive. Run NiceLabel2017.exe. Installer verifies the installation package content.



2. Select installation language from the drop-down list and click OK.



NOTE: Language selection determines the interface language of the installed NiceLabel 2017 program.

3. NiceLabel 2017 Setup dialog window opens automatically.

Click Next.

NOTE: If the installation wizard does not start automatically, double-click **NiceLabel2017.exe** in the downloaded file package or in the DVD file folders.

🚥 NiceLabel 2017 Setup	-	□ ×
NiceLabel		
Welcome to NiceLabel 2017 installer.		
	Next	Cancel

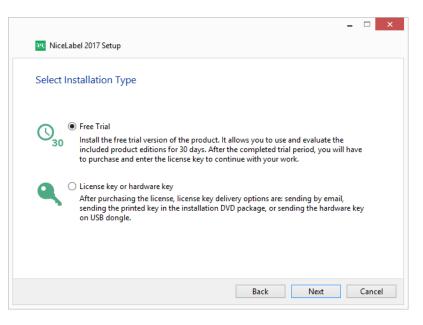
2. Read and accept the End User License Agreement.

Click Next.

icense Agreement		
Please read the following Licen before you can continue with the	se Agreement. You must accept the terms of this agreement he installation.	
END	USER LICENSE AGREEMENT	^
THIS END USER LICENSE AGE	REEMENT (THIS "AGREEMENT") IS A BINDING LEGAL	
CONTRACT BETWEEN YOU (D	EFINED BELOW) AND EURO PLUS, D.O.O., A COMPANY	
ORGANIZED AND EXISTING U	NDER THE LAWS OF SLOVENIA, WITH ITS REGISTERED	
ADDRESS AT POSLOVNA CO	NA A 2, 4208 SENCUR, SLOVENIA AND ITS AFFILIATES	
(COLLECTIVELY, "NICELABEL	"). BY CLICKING THE "ACCEPT" BUTTON OR PROVIDING	
A PURCHASE ORDER TO NICE	ELABEL, OR DOWNLOADING, INSTALLING, ACCESSING OR	
USING ANY SOFTWARE PROV	/IDED BY NICELABEL TO YOU OR ANY ASSOCIATED	
	WITH THIS AGREEMENT (COLLECTIVELY, THE	
"SOFTWARE") YOU (A) ACCE	PT THIS AGREEMENT AND AGREE THAT YOU ARE	¥ .
✓ I accept the terms of the Lic	ense Agreement	

- 3. Select installation type. Two options are available.
 - <u>Setup without License Key Free Trial</u>. Free trial allows you to use and evaluate the software for 30 days. After the completed trial period, you will have to purchase and enter the license key to continue with your work.

• <u>Setup with License Key Or Hardware Key</u>. Use this option if you have already purchased and received the product license key. The entered license key determines which product edition of the installed NiceLabel 2017 software is going to be fully functional after the finished setup.



NOTE: By default, only NiceLabel 2017 modules that are determined by the entered license key are installed. When installing the trial version (without license key), all modules are installed. The user can deselect unwanted modules.

3.2 Setup Without License Key – Free Trial

- 1. Complete Introductory Setup Steps.
- 2. Set installation **Options**.
- Product install path: Defines the location for installing the software. By default, C:\Program Files\NiceLabel\NiceLabel 2017. Click Browse to specify an alternative location on your computer.
- Create desktop icons: Adds NiceLabel 2017 icons on your desktop.
- Enhance support by collecting and reporting anonymous usage data: Enables anonymous collecting of application usage statistics. These statistics help NiceLabel with enhancing the software performance and improving its user-friendliness.

NOTE: With this option enabled, NiceLabel does not receive any user-related data.

📖 NiceLabel 2017 Setup	_ □
Options	
P <u>r</u> oduct install path:	
Proper Perfect dell'Instate 11.7	Browse
✓ Create desktop icons	
Enhance support by collecting and reporting anonymous usage data	
The selection of installed modules is defined by the entered license key.	
Customize Installed Modules	
Back	Next Canc

Customize Installed Modules button allows you to select which NiceLabel 2017 module should be installed on your computer. Select all or install them individually:

- Designer is the label and print form designer.
- Print is the on-demand label printing application.
- Automation integrates printing with external software and hardware.

	- 5	×
🔤 NiceLabel 2017 Setup		
Module Selection		
Installation of NiceLabel 2017 includes multiple modules. Select the modules you wish to install.		
✔ Designer		
Label template and print form designer.		
✓ Print		
On-demand printing application.		
✓ Automation		
Integrate printing with other software and hardware.		
Back Next	(Cancel

NOTE: All modules are installed by default.

Click Next.

3. Configure Install Windows Service Application details.

TIP: This step is necessary only when NiceLabel Automation module is installed.

Enter the account under which the Windows services are going to run. Make sure you use an account with access to printer drivers and label files. These files must be accessible even if they belong to network shared resources.

		×
📖 NiceLabel 2017 Setup		
Install Windows Service A	pplications	
Set user information for the N	iceLabel 2017 service applications	
	s are run as a part of service applications. It is highly recommended t unt instead of the Local System account, especially if you use netwo ters and folders.	
Enter the account under which	h the services will run.	
O Local user or domain user	account	
<u>U</u> ser:		
Password:		
•••••		
Use "Local System" accou	nt	
	Back Next Can	cel

NOTE: We recommend using standard or administrative user accounts. The Local System Account has limited access to network shared files and printers. It requires additional work when setting up printers in order to make them work correctly.

Click Next.

- 4. Start with installation. Click Install to continue.
- 5. Run NiceLabel 2017. The initial trial dialog window opens:

	NiceLa	ibel 2017 Activation
	Thank you for ev	valuating NiceLabel 2017.
c		ay trial of NiceLabel 2017. If you have tact us by phone or email, or locate your local
The 30 da	ay free trial version enables you to use th	ne full feature set offered by NiceLabel without any restrictions.
	Days left to ev	valuate this free trial: 29
	Cor	ntinue With Trial
q	Activate License	🕎 Purchase
If you have a	a product key, activate your license.	Purchase the product online. Click Buy Now to visit the NiceLabel online store.
	Activate Your License	Buy Now

Three options are available:

- Click Continue With Trial to start with your 30 days trial period.
- Click Activate Your License to activate the purchased license. Click Activate Your License to proceed to the <u>Activation dialog</u> and to start using the software without time limitations.
- Click **Buy Now** button under **Purchase** option to purchase the product online. You will be redirected to NiceLabel online store.
- 6. After clicking **Continue Free Trial**, the NiceLabel Designer product level selection dialog window appears:

NiceLabel 2017 Activation	
Select your edition	
Select the product edition you wish to use. You can switch between edition any time during the 30-day trial period.	is at
Don't know which edition is right for you? Check <u>www.nicelabel.com</u> .	
PowerForms Your	Current Edition
All label design capabilities plus application builder. Fully configurable print forms and print workflows to streamline label printing.	ontinue Trial
Pro	T 0
All label design and dynamic data features including full database, advanced counters, functions including concatenation, string manipulation and adaptable print forms.	Try Pro
Express	F
Entry level edition with basic label design and dynamic data features including basic database, basic counters, no functions.	ry Express
	Cancel
	k

Select which product level you wish to evaluate:

- **PowerForms** allows you to design responsive labels and print forms that streamline printing and eliminate errors. This is tho most comprehensive product level with the richest feature set.
- **Pro** allows you to design and print responsive labels with dynamic content. For demanding users.
- **Express** allows you to quickly design and print universal label templates. Simplicity and efficiency are the main characteristics of this product level.
- 7. Click the **Continue Evaluating** button. NiceLabel Designer landing page opens.

3.3 Setup With License Key Or Hardware Key

- 1. Complete Introductory Setup Steps.
- 2. Enter the **License key**. Your license key is included in the email that was sent to you after completing the purchase or in the product package.

The alternative is to select **License is on a hardware key** option. An additional way of distributing the license keys is sending them on USB dongles.

USB dongle carries licensing information for your copy of NiceLabel 2017. Plug the dongle to your computer and click **Next**.

NOTE: Hardware key can only be used for single user licenses. As a result, only Designer module is installed during a hardware key setup of NiceLabel 2017.

e	<i>v</i>
Enter Licen	se key
	already purchased your product and received a license key, please enter it in the box hoose the hardware key if you have received your key on a USB Dongle.
● En	ter license key
<u>L</u> ic	ense key: (
⊖ Lie	ense is on a hardware key (USB Dongle)

3. Set installation **Options**.

Customize Installed Modules button allows you to select which NiceLabel 2017 module should be installed on your computer. Select all or install them individually:

- Designer is the label and print form designing application.
- Print is the on-demand label printing application.
- Automation integrates printing with external software and hardware.

NOTE: Automation module is not available when installing NiceLabel 2017 using

	- 🗆 ×
NiceLabel 2017 Setup	
Iodule Selection	
Installation of NiceLabel 2017 includes multiple modules. Select the modules to install.	you wish
✓ Designer	
Label template and print form designer.	
✓ Print	
On-demand printing application.	
✓ Automation	
Integrate printing with other software and hardware.	

NOTE: By default, NiceLabel 2017 product levels that are determined by the entered license key are installed.

NOTE: Previously entered license key determines which product levels are going to run in trial mode and which without time limitations. It also defines which NiceLabel Designer product level (Express, Pro or PowerForms) is going to be available for use.

Click Next.

_ □
Browse

4. Configure Install Windows Service Application details.

TIP: This step is necessary only when NiceLabel Automation module is installed.

Enter the account under which the Windows services are going to run. Make sure you use an account with access to printer drivers and label files. These files must be accessible even if they belong to network shared resources.

					_ □ >
💴 Nice	Label 2017 Setup				
Install	Windows Servi	ce Applications			
Set u	ser information for	the NiceLabel 2017	service applicat	ions	
use le		account instead of	the Local Syste	pplications. It is highly reco m account, especially if yo	
Enter	r the account under	which the services	vill run.		
ΟL	ocal user or domain	n user account			
L	<u>J</u> ser:				
F	assword:				
	•••••				
۱ ک	Use "Local System"	account			
				Back Next	Cancel

NOTE: We recommend using standard or administrative user accounts. The Local System Account has limited access to network shared files and printers. It requires additional work when setting up printers in order to make them work correctly.

Click Next.

- 5. Click Install to continue.
- 6. Run NiceLabel 2017. The following options appear:
 - Click **Activate Now** to enter the <u>License Activation Dialog</u> and to activate your copy of software immediately (recommended).
 - Click I Will Activate Later button under the Proceed Without Activation option. You will be allowed to use the software without limitations for 30 days. Step number 7 below describes the options if no activation takes place in 30 days.

NiceLabel 2017 Activation
Activation is required to use this product.
Activate your license to keep using this software. Activation makes the product
fully functional without time limitations and guarantees customer support.
Activate Now
This product can be used without activation for 30 days after installation. After this period, you will not be able to use it anymore.
I Will Activate Later

NOTE: Activation is required to work with the software without time limitations. It also enables NiceLabel company to provide you with customized support and help.

7. After 30 days without activation, you will be prompted to activate your NiceLabel 2017 license.

NiceLabel 2017 Activation	×
Activation is required to use this product.	
Activate your license to keep using this software. Activation makes the product fully functional without time limitations and guarantees customer support.	
Activate Now	

Click Activate Your License to proceed to the License Activation Dialog.

NOTE: If NiceLabel 2017 has been installed with a predefined product level (a specific installer file has been used), product level selection is not required during first start.

3.4 Post-trial Options

Free trial allows you to use and evaluate the software for 30 days. After 30 days, trial period ends. This means that you can no longer use NiceLabel 2017 software without purchasing the license and activating the license key.

When opening NiceLabel 2017 in post-trial time period, the below displayed dialog window appears. The following options are available:

- Click **Buy Now** button under **Purchase** option to purchase the product online. You will be redirected to NiceLabel online store.
- Click **Extend Your Trial** to prolong the trial period if you need additional time to evaluate the software. Click **Extend Your Trial** to fill out an online form. NiceLabel support will inform you about the trial extension in the shortest possible amount of time.
- Click Activate License to activate the purchased license. Click Activate Your License to

proceed to the <u>License Activation Dialog</u> and to start using the software without time limitations.

	NiceLabel 2017 Activation	
	Your trial period has expired.	
	Your 30 day trial period has expired. You need to buy and activate the license continue using the software. Extend your trial if you need more time to conti your evaluation.	
	Buy Now	
•	Extend Your Trial If you need more time to continue your evaluation you can request a trial Extend V extension.	/our Trial
9	Activate License If you have a product key, activate your license. Activate Y	our License

3.5 Version Update

The set of NiceLabel 2017 features is constantly expanding. NiceLabel recommends you to always install and use the latest available version of NiceLabel 2017. To achieve this, update your existing installed version with the latest one. New versions are regularly published and distributed.

TIP: When updating to the latest version, do not remove the existing version of NiceLabel 2017 manually. The update process removes it automatically and seamlessly installs the latest version. Licensing data is retained and the application is ready to use.

Complete these steps to update your existing version of NiceLabel 2017.

 Download the software package or insert the DVD into your DVD drive. Run NiceLabel2017.exe. Installer verifies the installation package content.

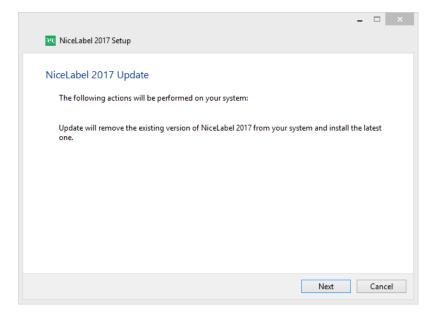


2. Select installation language from the drop-down list and click OK.

Select	Setup Langu	lage ×
	guage to use dur	ing the
English		~
	ОК	Cancel
	Select the lan installation:	English

NOTE: Language selection determines interface language of the installed NiceLabel 2017.

3. NiceLabel 2017 Update window appears. Click Next.



4. Installer automatically removes existing and installs the new version.

🚥 NiceLabel 2017 Setup	-		×
NiceLabel 2017 Setup			
Installing NiceLabel 2017			
Variable_Input_Rules_Pick_List.htm, 98% complete			
This might take a few minutes.			
	<u>N</u> ext	Canc	el

5. When done, the installer confirms that the latest version is successfully installed. Click **Close** and continue with your work.

🚥 NiceLabel 2017 Setup	- 🗆 X
Setup Done NiceLabel 2017 has been successfully installed.	
Nicelabel 2017 has been successfully installed.	
	Close Cancel

3.6 Enforcing Configuration Options

Certain application configuration parameters can be stored and retrieved during the installation procedure from the **product.config** file. This is an XML file that among others stores the parameters for language selection, directories, usage tracing, licensing information, and global variables.

NOTE: After the installation of NiceLabel 2017, product.config file is stored in folder c:\ProgramData\NiceLabel\NiceLabel 2017\.

The **product.config** file allows you to enforce configuration setting as the application is being installed. Use the **product.config** file from a computer with already installed NiceLabel 2017 and deploy it on additional computers.

To do so, follow the steps below:

- 1. Open NiceLabel 2017 Designer.
- 2. Set the application configuration options (go to File > Options) and close it.
- 3. Copy the **product.config** file from c:\ProgramData\NiceLabel\NiceLabel 2017\ next to the installation executable.
- 4. Run setup. The product.config file is automatically copied to the c:\ProgramData\NiceLabel\NiceLabel 2017\ folder.

NOTE: Configuration options that relate to a specific user profile, override the parameters from **product.config** file.

4 NiceLabel 2017 Licensing

There are two licensing models available for NiceLabel 2017:

- Single-user license grants the end-user the right to use one instance of NiceLabel 2017 on a single workstation. In this licensing model, the end-user is allowed to use an unlimited number of printers from the workstation with the activated copy of NiceLabel 2017 license. Each workstation must be activated with its own unique license key. You must obtain as many license keys as necessary to cover the number of your workstations.
- 2. **Multi-user license** allows installation and usage of unlimited instances of NiceLabel 2017 on an unlimited number of workstations. In this licensing model, the number of printer seats is limited. The end-users are allowed to use as many printers as purchased with the respective NiceLabel product.

TIP: Details about NiceLabel 2017 licensing are available in a dedicated document.

4.1 License Activation

TIP: Information in this section is valid for the following NiceLabel 2017 modules: Designer Express, Designer Pro, Designer PowerForms, and Automation.

Only activated copy of NiceLabel 2017 software allows you to work with included modules without time limitations.

You receive the license key after purchasing the software from NiceLabel online store or from any of NiceLabel software distributors. To activate your copy of NiceLabel 2017, open the <u>License Activation Dialog</u> and use the received license key.

NOTE: By activating your copy of NiceLabel 2017, the software also becomes registered. Registration guarantees full customer support as defined in the product license agreement.

With any NiceLabel 2017 product open, the <u>License Activation Dialog</u> window appears after clicking the **Activate your License** button in Designer or Automation **Home tab ribbon > Trial group** or in **File tab > About**.

4.1.1 License Activation Dialog

To activate and register your NiceLabel 2017 license, complete the following steps:

 Enter the license activation dialog in File > About > Activate Your License. Dialog window contains the following edit fields:

- License Key: Enter the 25-digit key that you received after purchasing the software.
- **Name:** Enter your name. The name is used when addressing possible support issues and also used to identify the owner of label or solution design.
- **Company:** Company name helps identify upgrade requests and possible support issues.
- Country: Defines macro location of the company HQ or its office.
- Email: User email used for support purposes or addressing possible issues.
- Notify me about future software updates: Keeps you informed about the regular updates of NiceLabel 2017 products.

License Key:	100000000000000000000000000000000000000	 Image: A second s
Name:	User Name	
Company:	Company Name	
Country:	United States	-
Email:	name@email.com	
	Notify me about software updates	

2. When done with entering the required information, click **Activate Your License**. The activated NiceLabel 2017 product becomes fully functional in accordance with the provided license key.

4.1.2 Offline Activation

TIP: Use this option when activating NiceLabel 2017 on a computer without Internet connection.

1. Click the **activate offline** link. The activation dialog window expands.

	Enter the information below to activate your product.
License Key:	tenent tenent tenent tenent tenent
	Multiple licenses were discovered on the network. <u>Select an existing</u> license key or enter a new one.
<u>N</u> ame:	User Name
<u>C</u> ompany:	Company Name
C <u>o</u> untry:	United States 🔹
<u>E</u> mail:	name@company.com
	✓ Notify me about software updates
By submitting this form you	agree to our Privacy policy. Activate Your License

Now, it includes two additional fields – Registration Code and Activation Code.

		NiceLabel 2017 Activation	>
		Enter the information below to activate your product.	
Lice	ense Key:	time more more more than	
		Multiple licenses were discovered on the network. <u>Select an existing</u> license key or enter a new one.	
Na	me:	User Name	
Cor	mpany:	Company Name	
Cou	untry:	United States 🔹	
<u>E</u> m	ail:	name@company.com	
		✓ Notify me about software updates	
Reg	gistration Code:	·	
Act	ivation Code:	·	
	de is required for offlin call NiceLabel support	e activation. Use a device with Internet connection to get the key on NiceLabel Activation	
<u>Click here</u> to	tivation code using a n o open a window that o de in the Activation co	displays barcode. Scan it using a mobile device with Internet access.	
<u>Click here</u> to Paste the lir	o copy the web activati nk in web browser to o	omputer with Internet connection: ion link to your clipboard. pen the NiceLabel Activation web page. , write down the Activation code, and enter it in the Activation code field.	
	ng this form you agree	to our Privacy policy. Activate Your License	

- **Registration code** generates the **Activation code** on the dedicated NiceLabel **License Key Activation** web page. This page is accessible in two ways:
 - 1. **License Key Activation** web page is accessible via barcode. Click the link in first paragraph to open a separate window with the code. Scan it using a mobile device with Internet connection and you will be directed to the web page using your mobile browser. Enter the received Activation code (see image below) in the matching field of NiceLabel 2017 activation dialog.

	NiceLabel 2017 Activ	/ation	
	Enter the informa product.	tion below to activate your	
License Key:	angen muss minn om	·	
	Multiple licenses were discove enter a new one.	red on the network. <u>Select an existing</u> license key or	
Name:	in an	Barcode 🗙	
Company:			1
Country:			
Email:		A STATE AND A DESCRIPTION OF A DESCRIPTI	
	Notify me about software		
Registration Code:	are to seally recent of		
Activation Code:	Teacher Friday, Turner J.		
Activation code is required for of web page, or call NiceLabel supp			'n
To get the Activation code using			
	at displays barcode. Scan it using		
			1
<u>Click here</u> to copy the web activ	a computer with Internet connectio /ation link to your clipboard.	n:	
	o open the NiceLabel Activation we	b page. , and enter it in the Activation code field.	
complete the registration proci	ess, write down the Activation code	, and enter it in the Activation code neid.	
By submitting this form you ag	ree to our <u>Privacy policy</u> .	Activate Your License	

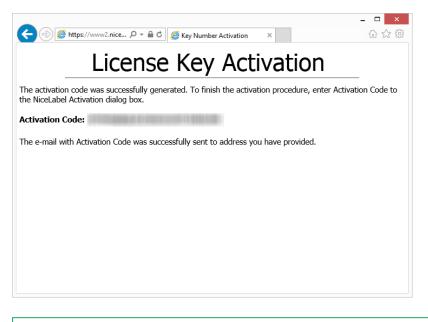
2. To access the License Key Activation web page on another computer with Internet access, click the link in the second paragraph. This action copies the **License Key Activation** web page link to the clipboard. Open this link on a computer with Internet connection.

After the activation web page opens, the fields with information about your license are automatically populated.

		- • ×
← ← ← https://www2.nice ♀ ~ ▲ ♥	Elicense Key Activation ×	☆ ☆
Lice	nse Key Activation	
	Label activation site. Please copy the data from your Nic pox into the fields below. Then press the ACTIVATE but	
License Key:	(#126) - (PL22) - (ML28) - (IMMAL) - (KYV2	*
Registration Code:	AND THE COUNTY COUNTY COUNTY	*
Name:	User Name	
	Company Name	
Country:	United States	✓ *
E-mail:	name@company.com	*
	 Notify me about software updates * - required 	
	ACTIVATE RESET	

Click Activate to generate the Activation Code.

Use **Activation Code** on the computer without Internet access to activate the software.



NOTE: Do not close the license activation dialog while obtaining the **Activation Code** on another computer with Internet access. If you close it, you will have to repeat the procedure with a new **Registration Code**.

- For a pure offline activation, call NiceLabel support. Activation code will be generated using the provided **Registration Code**.
- 3. Enter the received **Activation Code** and click **Activate Your License** to start using the activated copy of NiceLabel 2017.

4.2 License Upgrade

TIP: Information in this section is valid for the following NiceLabel 2017 modules: Designer Express, Designer Pro, Designer PowerForms, and Automation.

License upgrade procedure does not require any software (re)installation procedures. Continue with the current version of NiceLabel 2017 installed.

To upgrade an existing license, the following two keys are required:

- 25-digit license key of the installed edition. You received this key after purchasing your copy of NiceLabel 2017.
- 25-digit software upgrade key. This key upgrades your current edition of NiceLabel 2017.

After the upgrade, the "old" software key becomes deactivated.

TIP: NiceLabel 2017 licenses (LMS Pro/Enterprise) can also be centrally managed using NiceLabel Control Center. See the dedicated Control Center installation guide for details.

4.2.1 Upgrade Types

There are two types of upgrades available for NiceLabel 2017. Both are described in the following two sections:

- <u>Product Edition Upgrade</u>: This type of upgrade expands the amount of product features and widens the possibilities of use.
- <u>Upgraded Number of Printers</u>: The use of NiceLabel 2017 products is licensed per connected printers. This type of upgrade expands the permitted number of printer to be used with the software.

License upgrade is normally done online. In cases when Internet access is not available, follow the offline upgrade steps in section <u>Offline Upgrade</u>.

4.2.2 Product Edition Upgrade

When upgrading to a higher edition of NiceLabel 2017 software, for example from Designer Express to Designer Pro, you keep the existing product installed on your computer. Installation and activation of the alternative edition is done on top of the existing one.

To perform the product level upgrade, complete these steps:

- 1. Go to File (backstage) tab > About.
- 2. Click Upgrade License. The upgrade license dialog window appears:
 - License Key: Field is automatically populated with the existing license key.
 - Upgrade Key: Enter the upgrade key.

Enter the information	tion below to upgrade your product.
License Key:	State with more sense study
Upgrade Key:	land an ann an ann an Anna - Anna -
	The entered add-on license will increase the number of printers from 100 to 150. Upgrade License
Internet connection is require available.	ed for online product activation. Click activate offline if the Internet connection is not

3. Click **Upgrade License**. Your copy of NiceLabel 2017 product has been upgraded. See the new **License** in **About > License Information**.

4.2.3 Upgraded Number Of Printers

This type of upgrade allows you to increase the permitted number of printers which are used for label printing. Complete the below described steps.

TIP: Upgraded number of printers allows you to follow the pay-as-you-grow pricing model. Printing capacity needs grow along with the growth in business – upgrade the license only when needed. Complete the procedure below to gain access to additional number of permitted printers.

- 1. Open any NiceLabel 2017 product.
- 2. Go to File (backstage) tab > About and click Upgrade License.
- 3. NiceLabel 2017 license activation dialog window opens.
 - License Key: The field is already populated with the currently used License Key.
 - Enter the purchased Upgrade Key.

Enter the informa	tion below to upgrade your product.	
License Key:	\$250 1122 1210 (Math 4710)	
Upgrade Key:	landa ann a bhaga haith Landa	
	The entered add-on license will increase the number of printers from 100 to 150. Upgrade License	

4. Click **Upgrade license**. The number of permitted printers has been expanded. See the new **License** in **About > License Information**.

4.2.4 Offline Upgrade

TIP: Use this option when performing an upgrade on a computer without Internet connection.

- 1. Go to File (backstage) tab > About.
- 2. Click **Upgrade License**. The upgrade license dialog window appears. **License Key** field is automatically populated with current license key.
- 3. Click the **activate offline** link. The activation dialog window expands.

	NiceLabel 2017 Activation	×			
Enter the informat	ion below to upgrade your product.				
License Key:	QEQ9D-3YLE2-59JG9-GNW6U-R7Y2W				
Upgrade Key:	·	*			
	Upgrade License				
Internet connection is required for online product activation. Click activate offline of the Internet connection is not available.					

Now, it includes additional two fields – Registration Code and Activation Code:

License Key:	QEQ9D-3YLE2-59JG9-GNW6U-R7Y2W	
Upgrade Key:	rrr	*
Registration Code:	5DSCQ-BXYAH-T5FW7-WA7FP-MA9QA	
Activation Code:		*

- **Registration code:** Automatically generated 25-digit code which identifies the purchased copy of the software. Use the registration code in two ways:
 - **Registration code** generates the **Activation code** at a dedicated license upgrade web page. To access the license upgrade web page on another computer with Internet access, click **Copy the link**. This action copies the link to license upgrade web page to clipboard. Open this link on a computer with Internet connection.

When you open the license upgrade page, the fields with information about your license are automatically populated. Click **Activate** to generate the **Activation Code**.

	- 🗆 🗙
A State of the	6 🗘 😳
License Upgrade	
Welcome to the NiceLabel activation site. Please copy the data from your NiceLabel activation dialog box into the fields below. Then press the ACTIVATE button.	
Old Key:	
Upgrade Key: *	
Registration Number: *	
Name: User Name	
Company: Company Name	
Country: United States 🗸 *	
E-mail: name@company.com ×*	
✓ Notify me about software updates * - required	
ACTIVATE RESET	
1	

Use **Activation Code** on the computer without Internet access to activate the upgrade.

License Upgrade

The activation code was successfully generated. To finish the activation procedure, enter Activation Code to the NiceLabel Activation dialog box.

Activation Code:

The e-mail with Activation Code was successfully sent to address you have provided.

NOTE: Do not close the license activation dialog while obtaining the **Activation Code** on another computer with Internet access. If you close it, you will have to repeat the procedure with a new **Registration Code**.

- For a pure offline activation, call NiceLabel support. Activation code will be generated using the provided **Registration Code**.
- 4. Click **Upgrade license**. The number of permitted print printers has been expanded. See the new **License** in **About > License Information**.

5 Installation of Printer Drivers

NOTE: For detailed and printer vendor/model specific instructions on how to install the printer drivers, please refer to the document NiceLabel Printer Drivers Installation Guide.

There are two ways to install NiceLabel printer drivers:

- Use NiceLabel PrnInst application (recommended).
- Use Windows Add printer process (alternative option).

NOTE: Before starting with printer driver installation, make sure you are logged in as a user with permission to install the driver.

5.1 Printer Driver Installation Using PrnInst

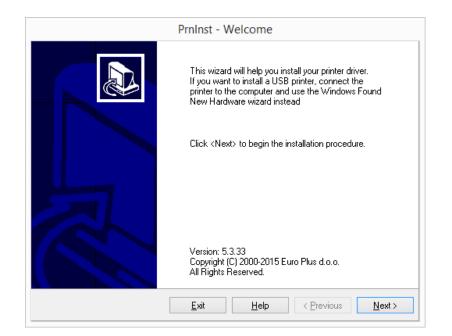
Printer Installation Wizard (PrnInst) is a dedicated application for installing printer drivers on Windows based systems.

PrnInst based installation is available for the devices that are connected to LAN networks or any computer port except for USB. For printers that support plug and play installation procedure, see Plug-and-Play Driver Setup.

PrnInst versions for printers produced by multiple vendors are available at the NiceLabel download site and on installation CDs.

Download the correct printer driver to your local disk and run the downloaded self-extractable .exe file. PrnInst starts automatically. Follow the below described wizard steps to install the driver.

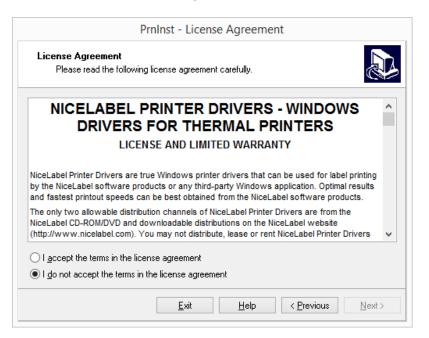
1. Unzip the installation files to a selected folder. Run the self-extractable .exe file. Welcome screen appears. Click **Next**.



2. Select Install Printer.

PrnInst - Options			
Installation Options Please select what kind of installation/uninstallation you wish to choose			
Install Printer Installs one or multiple printers on the system.			
Uninstall Printer No installed printer found.			
Remove Preloaded Drivers No previously preloded drivers found.			
Exit Help < Previous Next >			

3. Accept the terms of license agreement and click Next.



4. Select the manufacturer and the appropriate printer model. Click Next.

PrnInst - Selecting the printer				
Select Printer Please select the manufacturer and printer you want to install.				
Select the manufacturer and model of your printer. If the driver is in a different folder or your printer came with a driver media, click <change location="">. If your printer is not listed, consult your printer documentation for a compatible printer.</change>				
<u>M</u> anufacturers: NiceDriver	<u>Printers:</u> NicePrinter <u>1200dpi</u> NicePrinter 200dpi NicePrinter 300dpi NicePrinter 600dpi			
<u> </u>	<u>Change location</u> <u>Help</u> < <u>Previous</u> <u>Next ></u>			

5. Printer Options window appears. Select the appropriate port, add a port or delete it.

	PrnInst - Options	
Printer Options Please select port, prin	ter name and language.	
	ter. Also, select the port your printe Il the printer and add an icon to the	
Driver version:	6.0.15.0	
Printer <u>n</u> ame:	NicePrinter 1200dpi	
Available ports:		
COM2: COM3: COM4:		Add Port
FILE:		Delete Port
LPT1: LPT2: LPT3:		~
I want to use this p	rinter as the Windows <u>d</u> efault printe	er.
Select language:	English	¥
	<u>E</u> xit <u>H</u> elp	< Previous <u>N</u> ext >

6. After clicking **Add Port**, the **Advanced TCP/IP Port Configuration** window appears. Insert the appropriate printer network settings and click **OK**.

	Advanced	TCP/IP Port	Configuration	×
Port Name <u>N</u> ame:	LAN_			
 TCP/IP Dat Printer Nam Port Number 	e or IP Address:	9100		
			OK Ca	ancel

NOTE: When using network printers, the Advanced TCP/IP port must be always installed. Only a connection established over the Advanced TCP/IP port ensures bidirectional data traffic between printer driver and printer. Such service cannot be carried over a standard TCP/IP port.

7. Additional Install Options window appears allowing you to install the Nice Status Monitor (optional).

PrnIr	st - Addition	al Installati	ons	
Additional Install Options Please choose if you want	to install Nice Stat	us Monitor.		
✓ Launch installation of Nice Sta	atus Monitor Setup	Wizard		
Setup will launch Nice Status Mo	nitor Wizard. Nice :	Status Monitor	is an application v	which will
simplify the use of printers. If you "statusmonitorsetup.exe" in the d			r just run the	
	<u>E</u> xit	<u>H</u> elp	< <u>P</u> revious	<u>F</u> inish

8. Enable the Launch installation of Nice Status Monitor Setup Wizard option to install the Nice Status Monitor after clicking Finish. You may choose to install the driver without it – disable the option and click Finish in this case.

TIP: Nice Status Monitor application simplifies managing of multiple printers. This application may be added later. To install it, run **StatusMonitorSetup.exe** in the driver installation folder.

5.2 Printer Driver Installation Using Windows Installer

Printer driver installation using Windows Installer is used on devices that are connected via one of the following ports:

- USB port
- Parallel port (LPT)

5.2.1 Plug-and-Play Driver Setup

During this procedure, Windows automatically detects the newly connected hardware using a plug-and-play event on both ports – USB and LPT.

Follow these steps to install the NiceLabel printer driver:

- 1. Connect the printer to a power outlet and turn it on.
- 2. Connect the printer to a computer using USB or LPT port.
- 3. The driver is located online and downloaded to the PC. Automatic installation follows

immediately.

4. The installed printer is ready for printing.

NOTE: Check the specifications if connecting a printer to the USB 3.0 port. Certain printers do not support the USB 3.0 standard.

NOTE: Automatic printer detection is supported on USB and LPT ports only. The driver needs to be installed using PrnInst on other ports.

The operating system automatically checks Windows Update and installs the driver.

	×
Device Setup	
Installing device Please wait while Setup installs necessary files on your system. This may take several minutes.]
Clo	se

5.2.2 Printer Driver Available On Windows Update Site

In the printer driver is available on the Windows update site, it is automatically downloaded and installed.

On the latest operating systems (Windows 7 and later), a system notification message is displayed. If you click the notification message, the new **Driver Software Installation** dialog is displayed. Monitor the installation status using this dialog:

Driver Software Installation	dates press all the 1-	X
Your device is ready to use		
USB Printing Support	Ready to use Ready to use	
		Close

5.2.3 Printer Driver Unavailable On Windows Update Site – Manual Printer Driver Installation

If the printer driver is unavailable on Windows Update site, download the printer driver to the local disk. Follow these steps to install a NiceLabel printer driver using the manual Windows **Add a printer** procedure.

- 1. Connect the printer to power outlet and turn it on.
- 2. Connect the printer to a computer.
- 3. Windows detects the printer.
- 4. Windows Update automatically checks for the printer driver online and fails. Start with manual installation.

The manual driver installation varies between various operating systems. Follow the below described steps.

- Open Control Panel and click Hardware and Sound > Devices and Printers > Device Manager
- 2. Expand node **Other devices**. The installed printer is listed here.
- 3. Right click the printer and select **Update Driver Software**.
- 4. At the prompt How do you want to search for driver software? select Browse my computer for driver software.

6 Deactivating Software

When using the NiceLabel 2017 software activated with a software license key, you can deactivate it and move the license to another workstation.

NOTE: With NiceLabel multi-user products, you can install an unlimited number of NiceLabel clients. The license unit for NiceLabel multi-user products is a printer seat. Each unique printer that you use for label printing consumes one license.

In NiceLabel 2017, licenses are

More details are available in the following sections:

- License Deactivation Procedure
- Moving the Software License to Another Computer

6.1 License Deactivation Procedure

To deactivate the NiceLabel license, do the following:

- 1. Start any NiceLabel 2017 program.
- Go to File > About and click Deactivate License. License deactivation warning window opens.

License de	activation	
	You are about to deactivate your license. After successful deactivation application will close. It is recommended that you close any open solutions as all unsaved changes will be lost. Do you want to continue and deactivate your license?	
	Yes No Cancel	

- 3. Click Yes to deactivate the license or No/Cancel to abort the deactivation procedure.
- 4. The single-user license has been deactivated and can be again activated on another workstation.

TIP: Another possibility to deactivate NiceLabel 2017 is to uninstall it. During the removal process you will be prompted whether you want to remove the license or not.

	_ □
🔤 NiceLabel 2017 Setup	
License Deactivation	
This copy of NiceLabel 2017 has been activated. If you decide to uninstal key will be lost.	the product, the license
Deactivation returns the license to the activation server - as a result, the p another computer.	roduct can be activated on
We recommend deactivating the product prior to its removal.	
Deactivate License	
Click Next to skip this step.	
Back	Next Cance

6.2 Moving The Software License To Another Computer

NiceLabel 2017 runs on every workstation on which it has been activated. The software can be activated using a software or hardware key.

6.2.1 Moving Hardware Activation

To move the license to another computer when you have the USB **hardware key**, complete the following steps:

- 1. Disconnect the USB hardware key from your computer.
- 2. Install NiceLabel 2017 on the new computer. See section Setup Procedure
- 3. Plug the dongle to another computer. The installed copy of NiceLabel 2017 is active.

6.2.2 Moving Software Activation

To move the license to another computer using a **software key**, complete the following steps:

- 1. Run any NiceLabel 2017 product on the currently active computer.
- 2. Go to File > About and click Deactivate License
- 3. Select the option **Deactivate License**. Follow the procedure as defined in section <u>Deactivating Software</u>

Selecting this option will remove the license from your computer and store it back to the activation server.

NOTE: The computer must have access to the internet to be able to transfer the license back to the activation server.

- 4. Install the software on the new computer. See section <u>Setup Procedure</u>.
- 5. Activate the software on the new computer. See section License Activation

7 Online Support

You can find the latest builds, updates, workarounds for problems and Frequently Asked Questions (FAQ) on the NiceLabel <u>support site</u>.

For more information, please refer to:

- Knowledge base: https://www.nicelabel.com/support/knowledge-base
- NiceLabel Support: https://www.nicelabel.com/support/technical-support
- NiceLabel Tutorials: https://www.nicelabel.com/learning-center/tutorials
- NiceLabel Forums: https://forums.nicelabel.com/

NOTE: If you have a Service Maintenance Agreement (SMA), please contact the premium support as specified in the agreement.

Americas

+1 262 784 2456

sales.americas@nicelabel.com

EMEA

+386 4280 5000

sales@nicelabel.com

Germany

+49 6104 68 99 80

sales@nicelabel.de

China

+86 21 6249 0371

sales@nicelabel.cn

www.nicelabel.com

